

Programme02 November 2021 | Online

Leading and Managing Support Teams

Reflect upon and explore leadership and management skills





Programme: Leading and Managing Support Teams

Morning Sessions | 02 November 2021

Time	Event				
09:30-09:35	<u>Housekeeping</u>				
09:35-09:40	Welcome and Conference Opening John Smith, Park House English School				
09:40-10:00		Keynote 1 Corporate Social Responsibility: The Ethos of Service Linda Cruse, Race4Good			
10:00-10:30	Networking Sessions				
Troubleshooting for HR and Operations Managers Stephanie Wright, British International School Riyadh		Troubleshooting for Business Managers and Bursars Andy Price, The English School Kuwait		Troubleshooting for Marketing Managers and Registrars Alex Knigge, Education Perfect	
10:30-11:00	Anxiety an	Keynote 2 Balancing Act: Prioritising What's Important to Relieve Stress, Anxiety and Overwhelm Dani Hakim, Safe Space			
11:00-11:25	<u>Internation</u>	Keynote 3 Diversity, Equity and Inclusion: Policy and Practice in International Schools Cheryl Campbell, ABBLed (Association of BAME Business Leaders in Education)			
11:25-11:45	Break				
11:45-12:15	How You Can Use Staff CPD to Raise The Bar Stefan Allsebrook, FROG		Shaping Your School's Digital Strategy Al Kingsley, Net Support		
12:15-12:45	Building a Website for the New Normal: How the Pandemic Forever Changed the Role of Your School's Website Max Eisl, Finalsite		Managing Flexible Finance Plans and Mastering Oustanding Tuition Fees Mohammed Al Masri, Qatar International School Lisa Madden, Dubai English Speaking College		
12:45-13:00	Break	Break			
13:00-13:30	Outcomes	Keynote 4 Effective Collaboration to Improve School and Student Outcomes: A Case Study Charles Wood, Century Tech Linda Parsons, Al Futtaim Education Foundation			

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Afternoon Sessions | 02 November 2021

Time	Event
13:30-14:00	Keynote 5 Optimising Your Resources Stephen Morales, Institute of School Business Leadership
14:00-14:30	Keynote 6 Designing the Future of the Learning Business in a Post-Covid World David Willows, International School of Brussels
14:30-14:45	Closing Remarks Olivia Roth, BSME



Bonus Material

BSME Partner, **APW Property**, would like to share their expertise, tips and talk you through the steps when purchasing a UK Property whilst living overseas. Please <u>click here</u> for this bonus session.